CARE

WHITEPAPER

The Risks Your Process Owners Already Know — But Never Documented

Translate observed incidents and dependencies into named, prioritized findings.

Operational weaknesses become actionable once they are connected to an actual process and its observed outcomes.

AGENTIC CARE

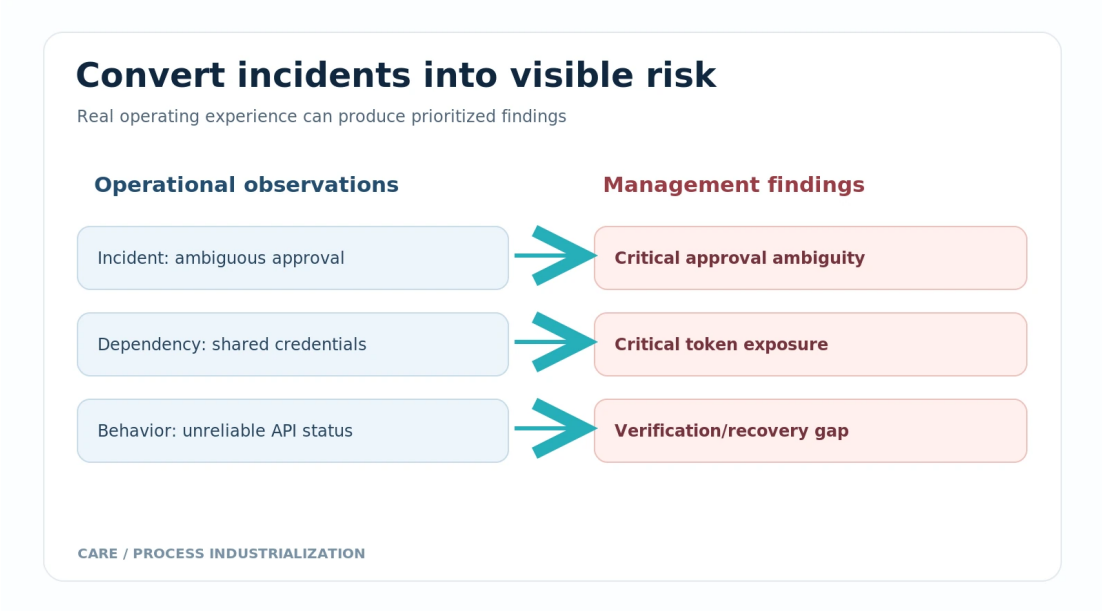
https://ai-managementsystem.com

Contents

01 Operational memory is fragmented
02 SWOT grounded in observations
03 A finding is not a hypothetical checklist item
04 The manager’s job
05 What management can verify
06 Start with one agent

Operational memory is fragmented

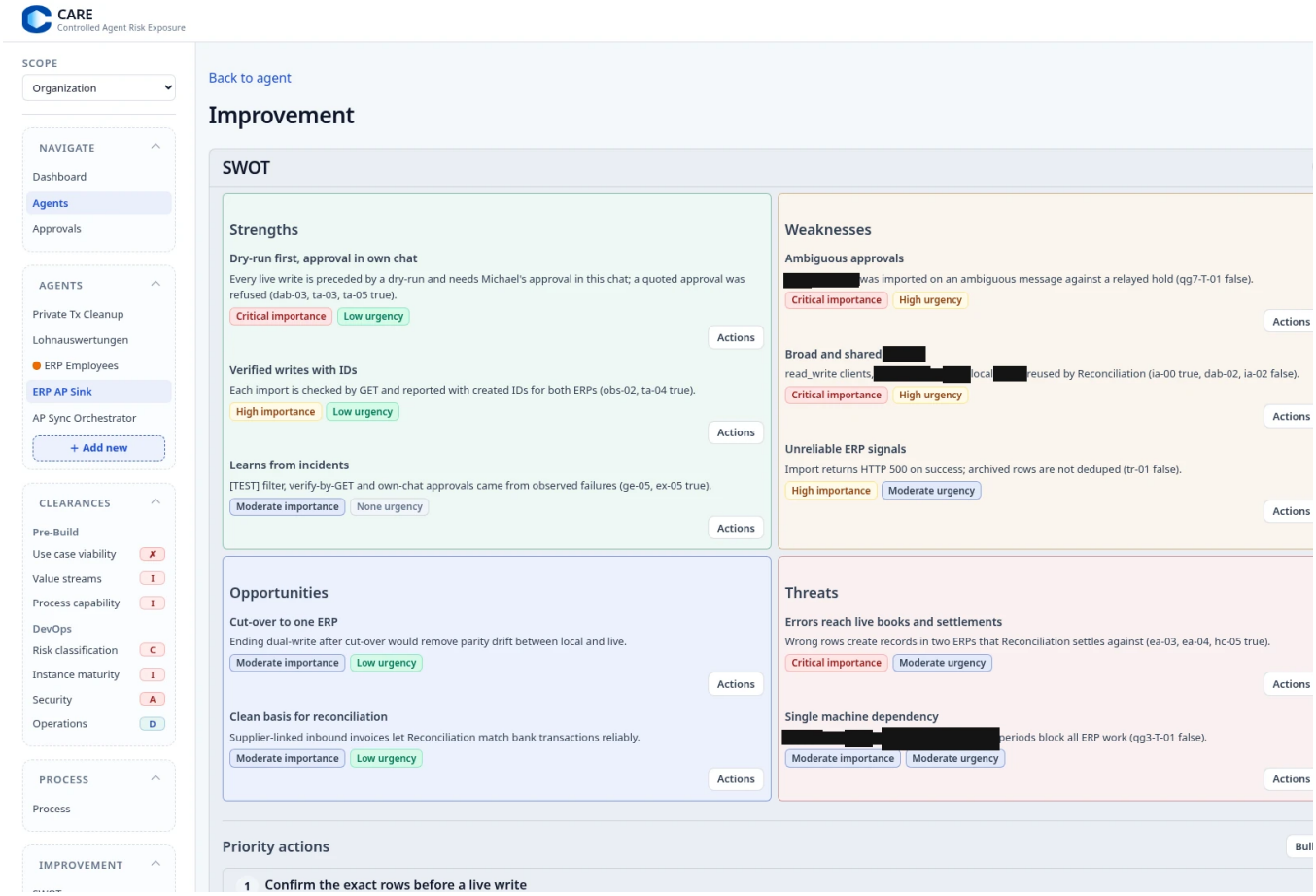
In the demonstrated AP workflow, people already knew that ERP writes could succeed despite an HTTP 500 respons outage could block operations, and that approval language could become ambiguous. Those facts are too importa memory of whichever person handled the last incident.



Explanatory illustration (not a product screenshot): incidents and dependencies converted into priorit management findings.

KEY FINDING

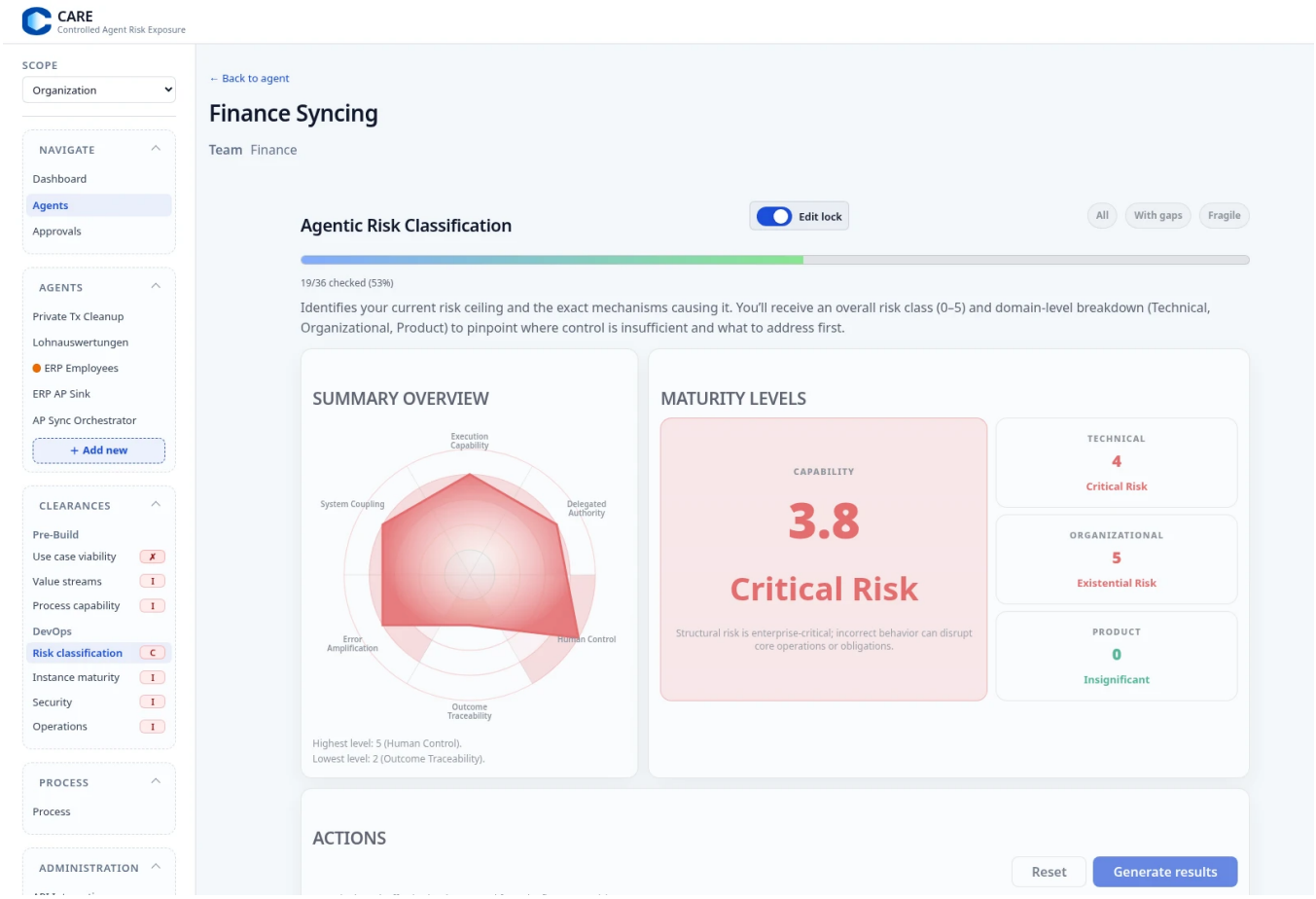
Translate observed incidents and dependencies into named, prioritized findings.



Observed CARE SWOT for ERP AP Sink (Finance Syncing SWOT was empty): strengths such as dry-run-first, weaknesse ambiguous approvals and unreliable ERP signals, and threats including single-machine dependency.

A finding is not a hypothetical checklist item

The ambiguous-approval weakness points to a specific incorrectly imported invoice despite a relayed hold. The API actual behavior, not a generic assertion that APIs sometimes fail. These are materially stronger starting points for ac operators can locate the corresponding behavior and challenge the proposed interpretation.



Observed CARE Agentic Risk Classification for Finance Syncing: capability score 3.8 labeled Critical Risk, with Technical Organizational 5 domain scores (19/36 checklist items checked).

The manager's job

Management validates the finding, determines acceptable exposure and assigns ownership. A SWOT is useful when path; it is weak when it becomes a decorative four-quadrant slide. CARE keeps findings connected to the process d subsequent proposed action.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

What management can verify

The following checkpoints translate the paper's argument into a review of the actual operating arrangement. They a not claims that a proposed control has already been implemented.

Checkpoint	Management question	Evidence to request
Observation	Trace each finding to a specific run or failure	Incident or check reference avai
Decision	Classify importance and urgency	Prioritized management review
Action	Generate precise corrective step	Owner can accept, refine or reje

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

Start with one agent

Use a real agent and review what it produces.

1. F the agent to https://ai-managementsystem.com/under-care.
2. W it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.

https://ai-managementsystem.com