CARE

WHITEPAPER

The Agent That Never Met CARE

Managing a heterogeneous agent portfolio without modifying every agent

A shared management model should not require every agent to run on one platform or communicate directly with the management system.

AGENTIC CARE

https://ai-managementsystem.com

Contents

01 A mixed portfolio is normal
02 Separate the operating agent from its definition
03 The facilitated pattern
04 Consistency without pretending uniformity
05 What enterprise architecture must provide
06 Start without a platform migration
07 Start with one agent

A mixed portfolio is normal

Imagine one department using a CRM agent, another relying on a managed support platform and a third running a automation. Each system has its own identity conventions, access mechanisms and documentation. No single platfo business-wide picture.

Requiring every agent to adopt a new runtime merely to be managed would transform an oversight initiative into a program.

> **KEY FINDING**
>
> A shared management model should not require every agent to run on one platform or comm directly with the management system.

Separate the operating agent from its definition

The organization needs a consistent account of each agent's owner, purpose, permissions, boundaries, risks and ch management record should be portable even when the execution mechanism is not.

CARE supports multiple definition approaches, including manual and agent-assisted methods, so direct self-registra path.

The facilitated pattern



The operational situation reveals why a business-level view matters.

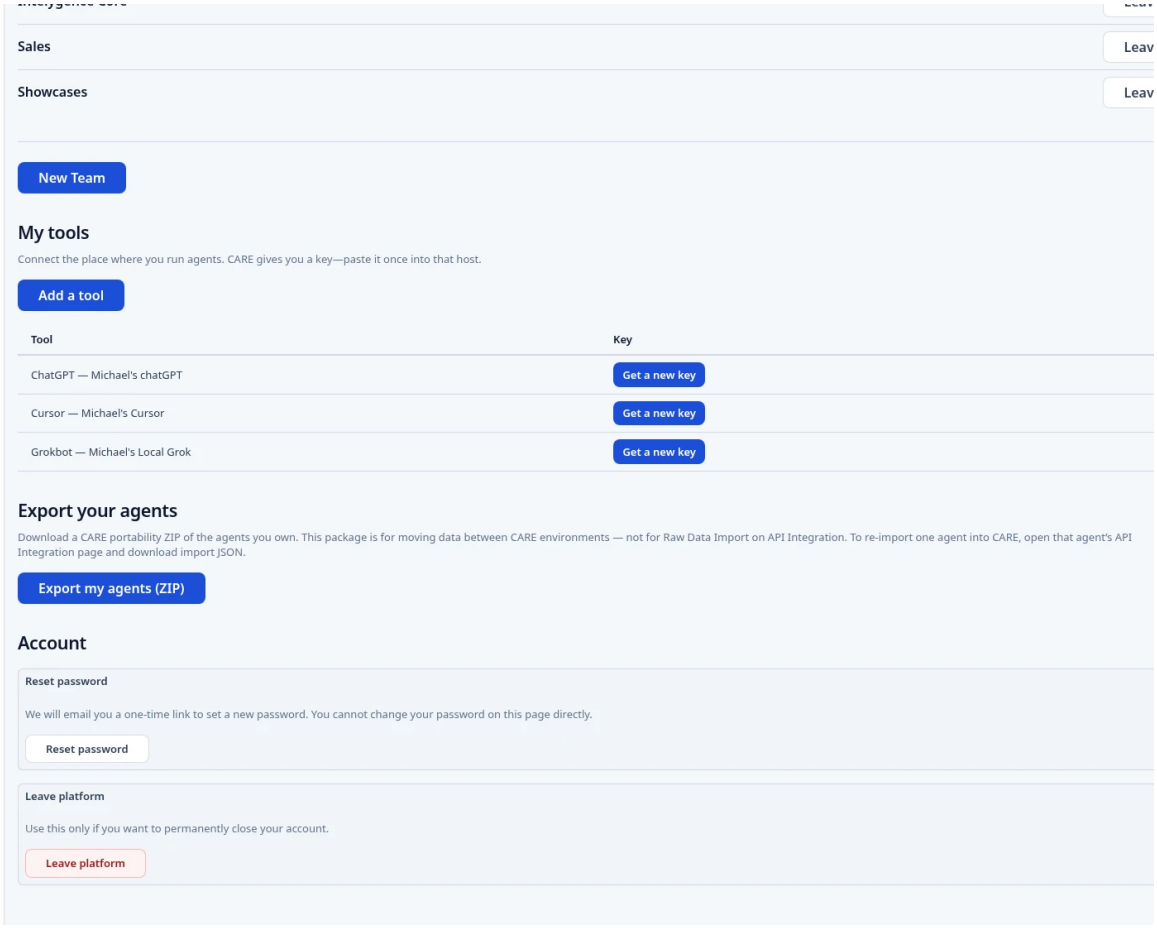
A separate synchronization agent or orchestration service can collect authoritative information from existing platfo definitions or updates for CARE. The managed agents themselves need not connect to CARE. This is an integration implementation depends on the external interfaces and permissions available.

Crucially, collection of metadata is not acceptance of new authority. Proposed changes still require the appropriate review.

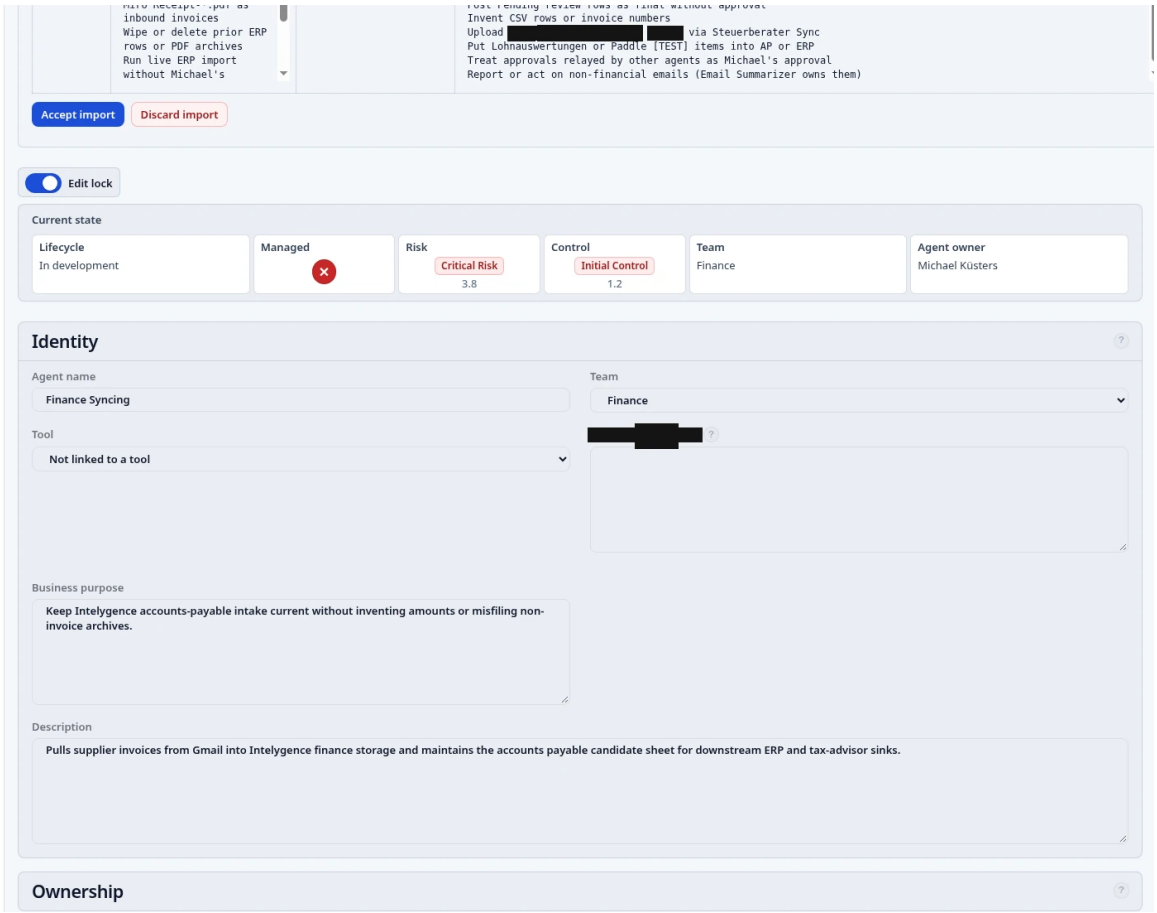
Consistency without pretending uniformity

A sales agent and a data-processing agent will not have identical technical controls. They can nevertheless be comp common management questions. Missing information becomes visible rather than buried in different vendor consc

A shared definition model enables portfolio-level oversight while respecting platform-specific technical enforcemer



Observed CARE export control: Export my agents (ZIP) for portability between CARE environments; the capture shows a completed export package contents.





CARE makes the relevant management decision visible without surrendering human authority.

An organization implementing the facilitated pattern must decide which sources are authoritative, how identity is re records are detected and how evidence is validated. Integration adapters and periodic synchronization may be nec

This should not be mistaken for a claim that every third-party platform is already integrated out of the box.

> **MANAGEMENT IMPLICATION**
>
> The agent prepares information and proposals. Accountable people decide the authorized ope arrangement.

Start without a platform migration

Select two agents from different providers. Define their owners, business boundaries and escalation routes in the sa framework. Compare the management information you can obtain and identify gaps.

Portability starts with a consistent definition, not with replacing the platforms already delivering value.

Start with one agent

Examine an agent you already use.

1. Point your agent to https://ai-managementsystem.com/under-care.

AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.

https://ai-managementsystem.com