CARE

WHITEPAPER

# The Process Handover That Includes Its Own Defect List

## Transition recipients need known weaknesses alongside operating instructions.

Transition quality depends on what the receiving operator can understand, verify and accept.

**AGENTIC CARE**

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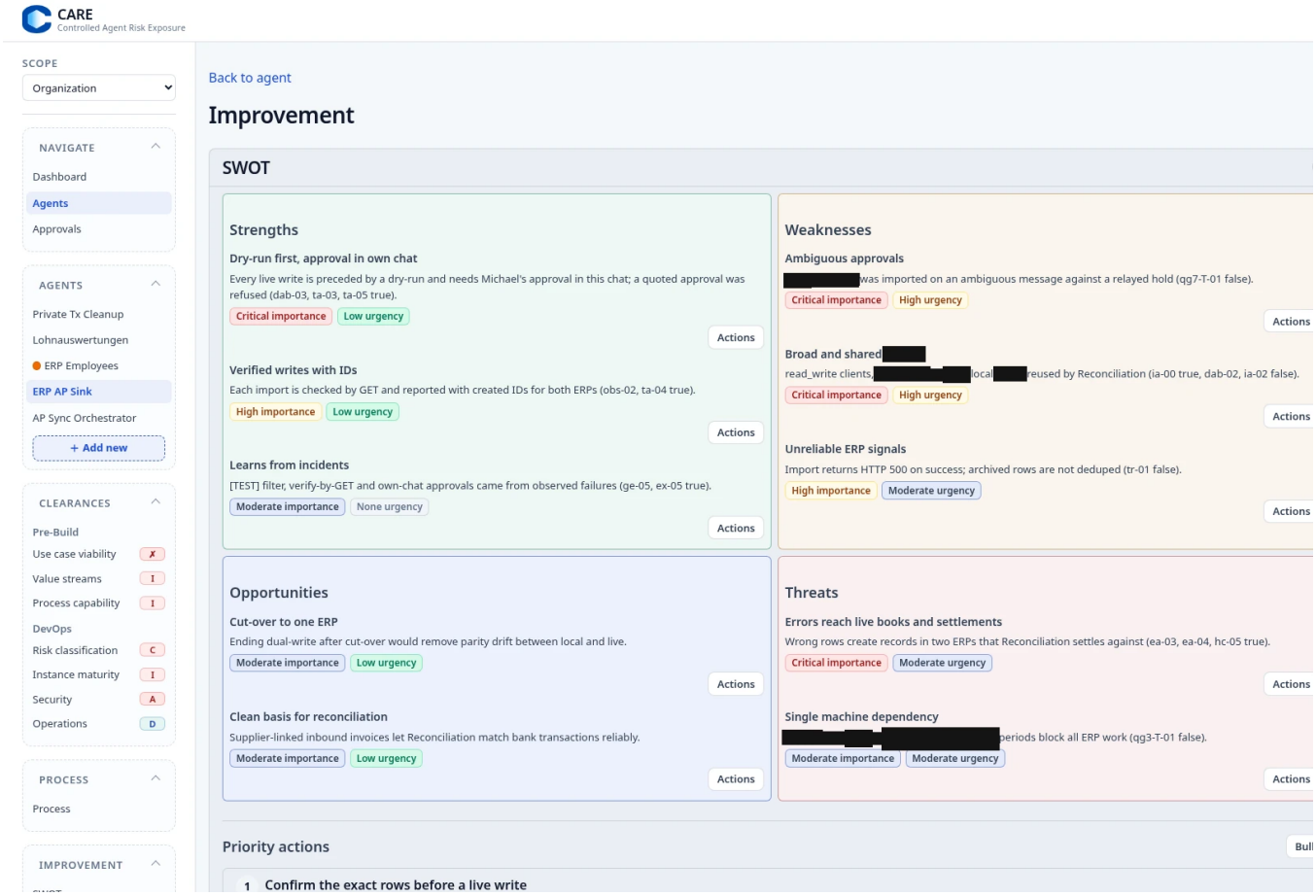
## An immaculate handover can be misleading

Documents written solely to reassure a receiving team tend to describe how the process should work. The most use instead be a list of conditions under which it does not: ambiguous approvals, misleading API errors, unavailable cre rows or inconsistent systems.

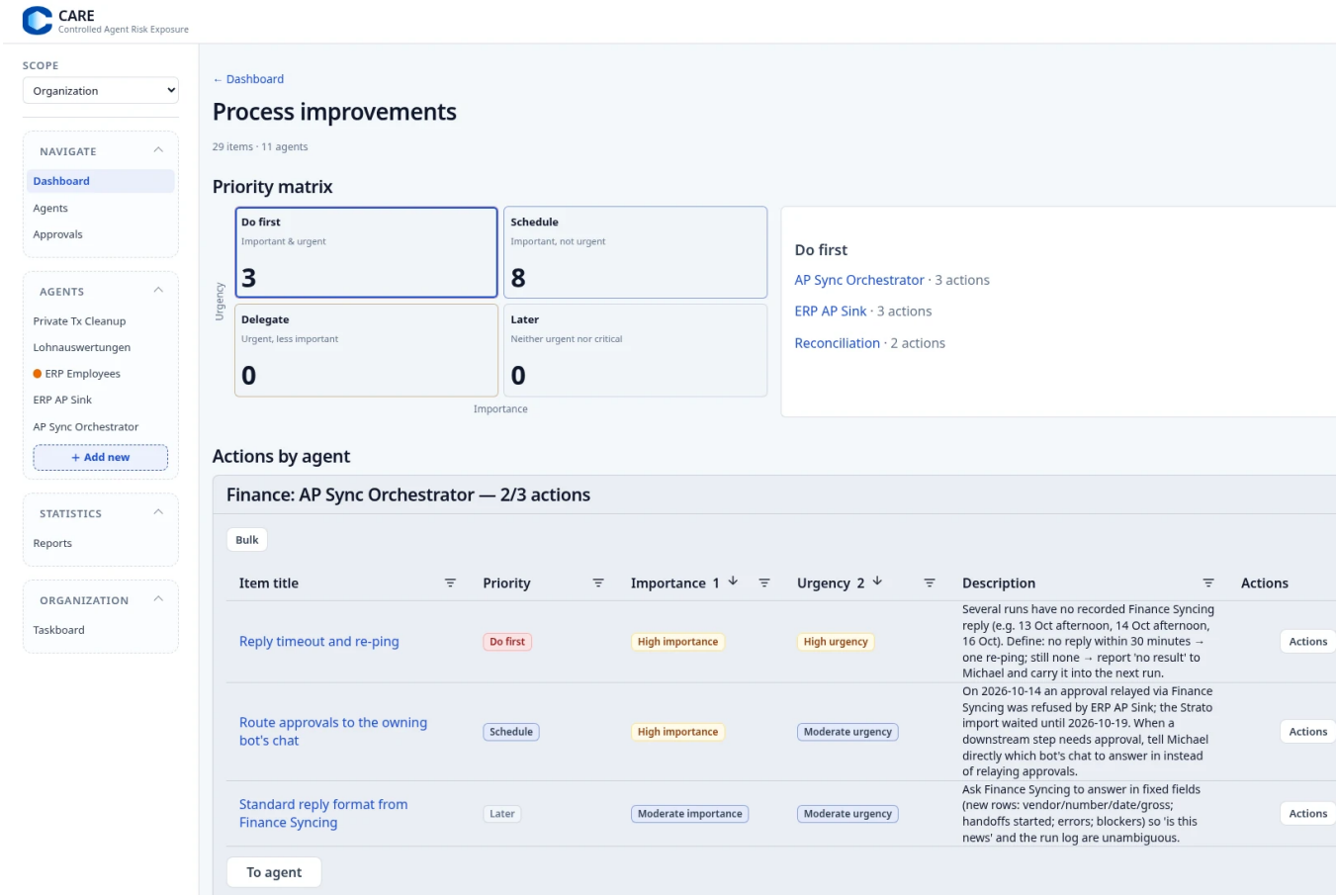
> **KEY FINDING**
>
> Transition recipients need known weaknesses alongside operating instructions.

## CARE connects procedure and weakness

For the AP example, the SOP explains import, verification and recovery steps; SWOT records concrete weaknesses a action view proposes fixes and prioritizes them. This creates an unusually actionable handover: the recipient receive procedure and a clear list of current limitations.



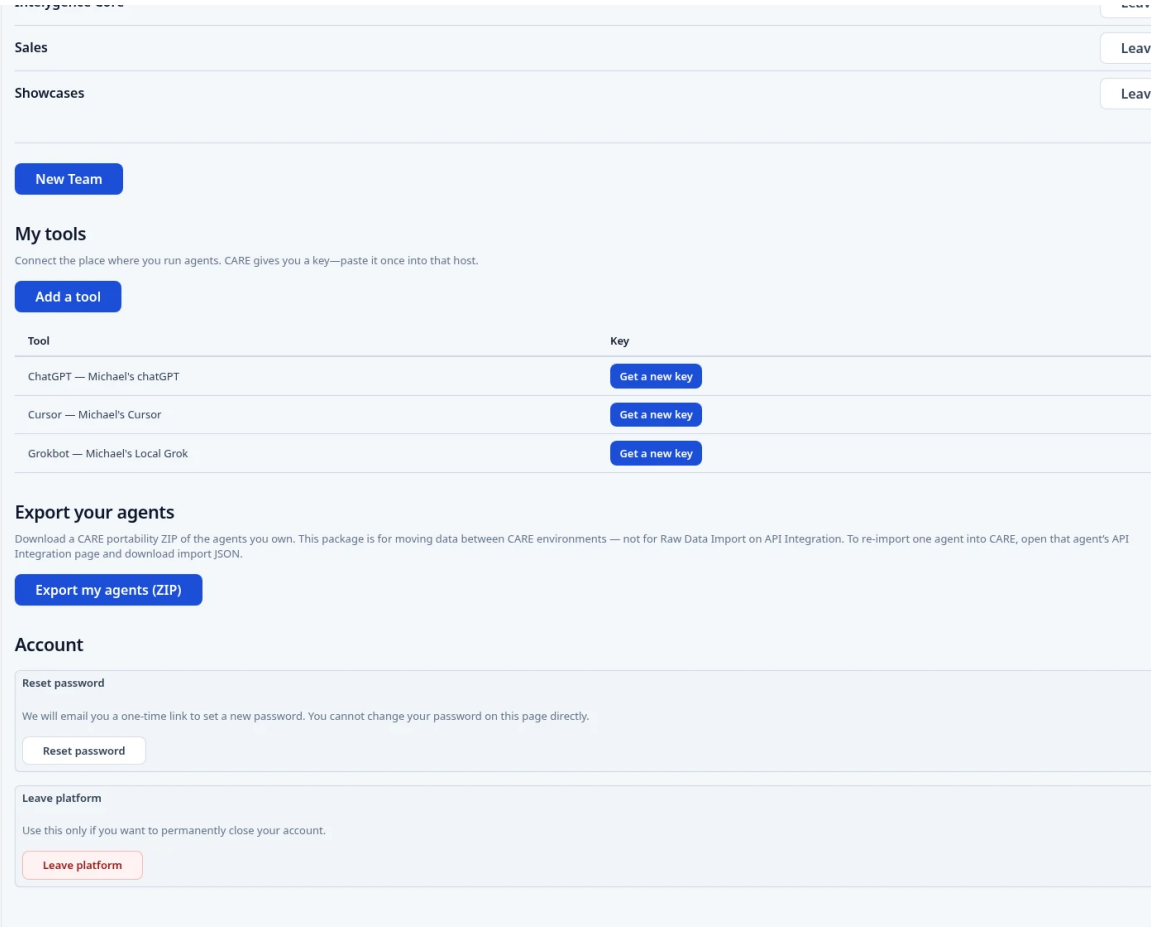

Observed CARE SWOT for ERP AP Sink (Finance Syncing SWOT was empty): strengths such as dry-run-first, weaknesse ambiguous approvals and unreliable ERP signals, and threats including single-machine dependency.



Each defect can be assigned an owner, a target resolution, a temporary workaround and an acceptance decision. A may be willing to support a limited process with known constraints, while declining responsibility for unresolved hi That is a legitimate business decision rather than a documentation failure.

## Better transparency, better transition

The point is not to produce a longer defect list. It is to avoid discovering known issues after responsibility transfers. structured disclosure of operational gaps; management and the future operator decide which ones must be resolve




Observed CARE export control: Export my agents (ZIP) for portability between CARE environments; the capture shows a completed export package contents.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

## What management can verify

The following checkpoints translate the paper's argument into a review of the actual operating arrangement. They

| Checkpoint | Management question | Evidence to request |
| --- | --- | --- |
| **Known error** | Supply 500-after-write behavior | Receiving team avoids duplica |
| **Owner** | Assign remediation of missing parity check | Defect action and target agre |
| **Transfer** | Decide which open gaps are acceptable | Explicit risk and transition dec |

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

## Start with one agent

Use a real agent and review what it produces.

1. the agent to https://ai-managementsystem.com/under-care.
2. it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

**AGENTIC CARE**

Instant AI Management System for your Agents, as a Managed Service.

**https://ai-managementsystem.com**