CARE

WHITEPAPER

Outsourcing Without Losing the Operating Model

Keep responsibility, process definitions and evidence independent of who executes the work.

Transition quality depends on what the receiving operator can understand, verify and accept.

AGENTIC CARE

https://ai-managementsystem.com

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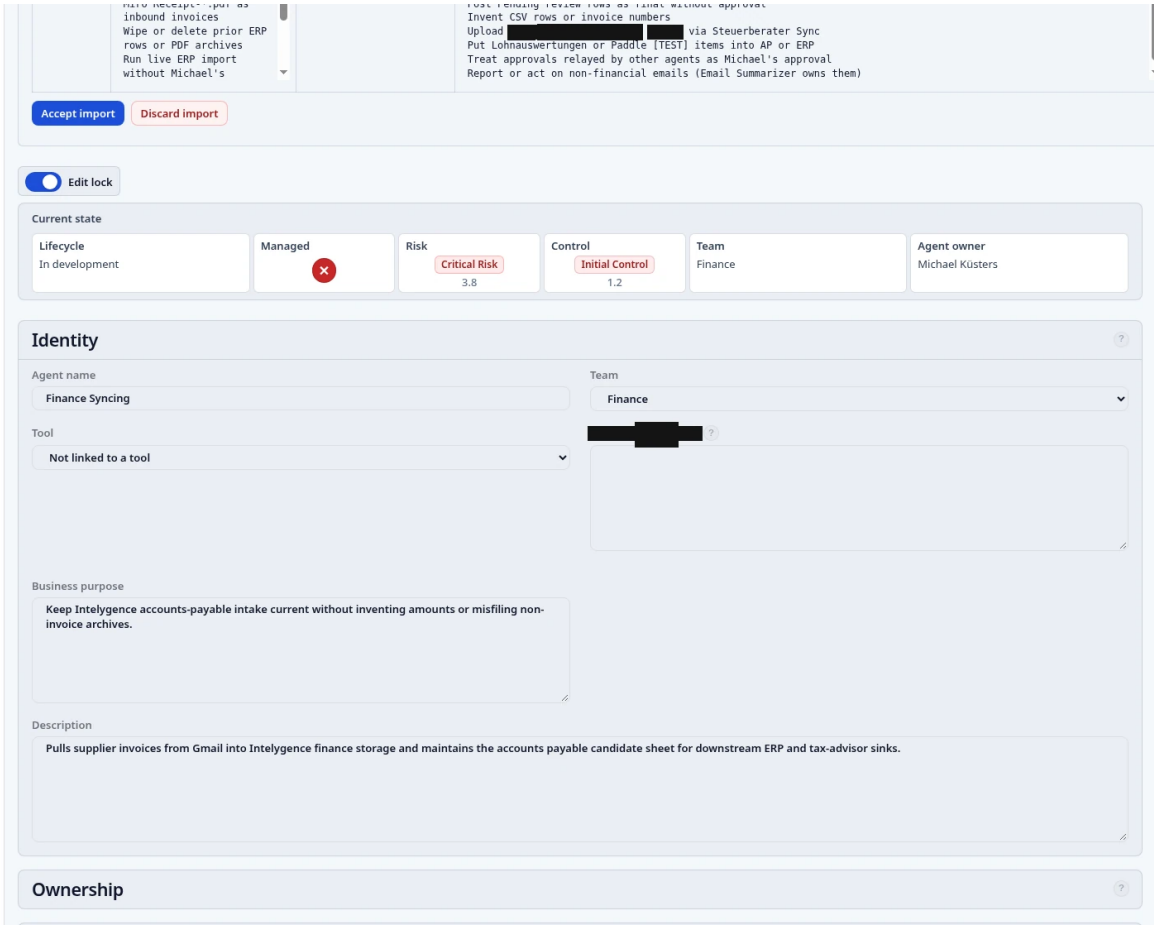
The provider may change; the business obligations do not

Outsourcing an invoice process does not outsource the organization's need to know who may approve payments, v imported, or where financial records are authoritative. If the process definition lives only inside the provider's runtir providers risks losing this operational knowledge.

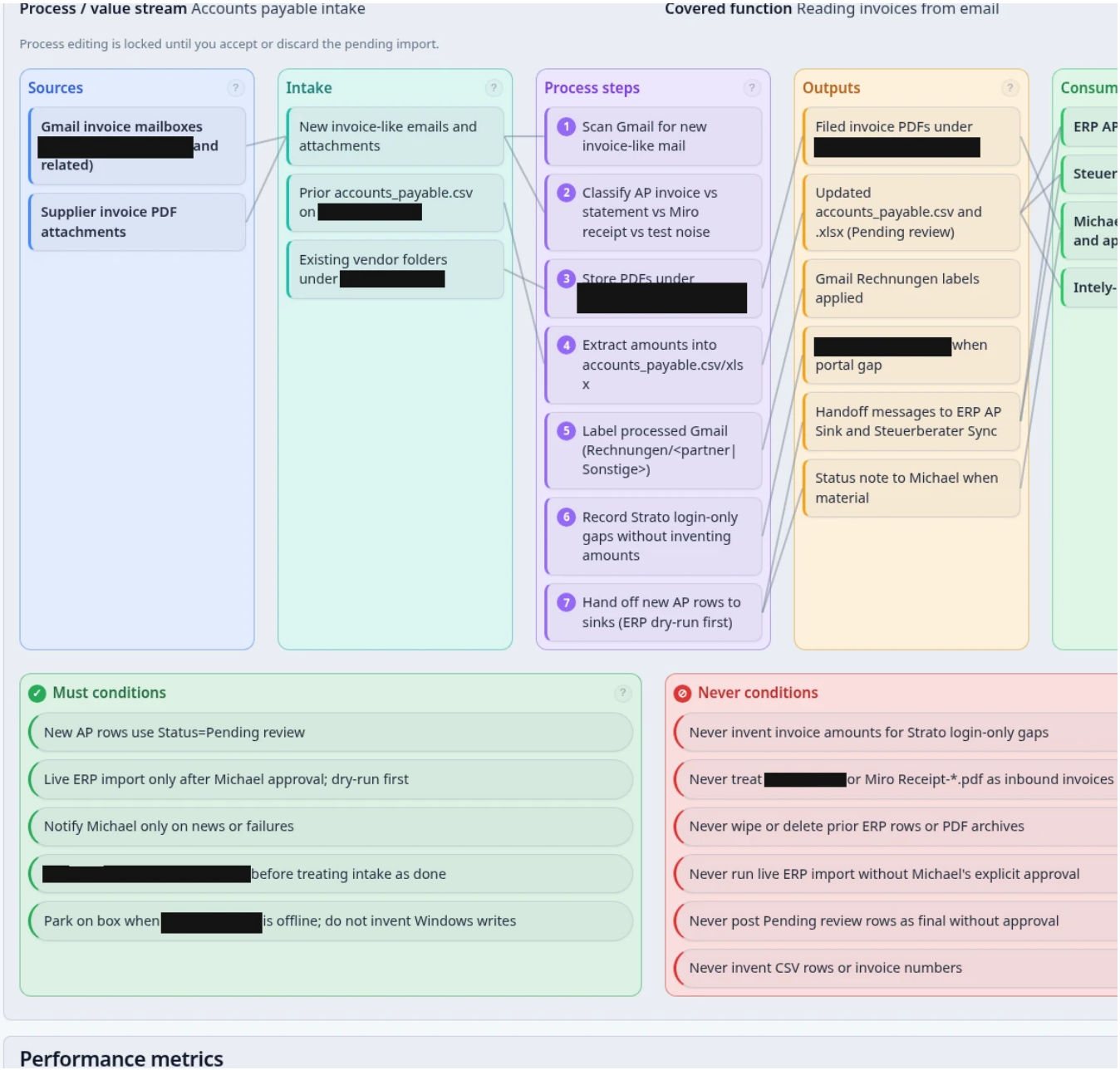
> **KEY FINDING**
>
> Keep responsibility, process definitions and evidence independent of who executes the work.

Manage the work above the execution technology

CARE can maintain the process identity, purpose, SIPOC, operating boundaries, decisions, and findings independen agent or environment carrying out the tasks. The existing definition model supports self-service, supervised, facilita approaches to maintaining that information.



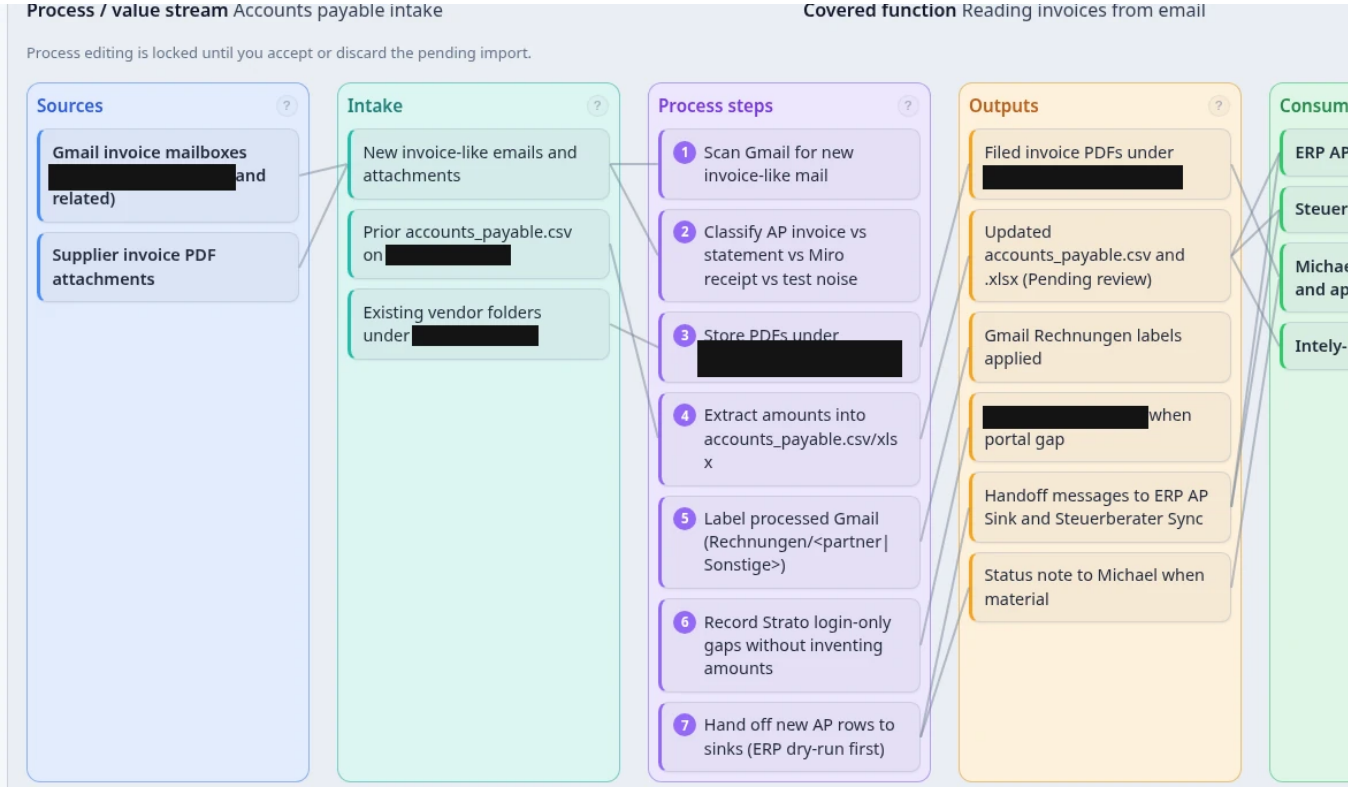
Observed CARE Identity profile for the Finance Syncing agent: lifecycle In development, Critical Risk 3.8, and a stated b keep accounts-payable intake current without inventing amounts.



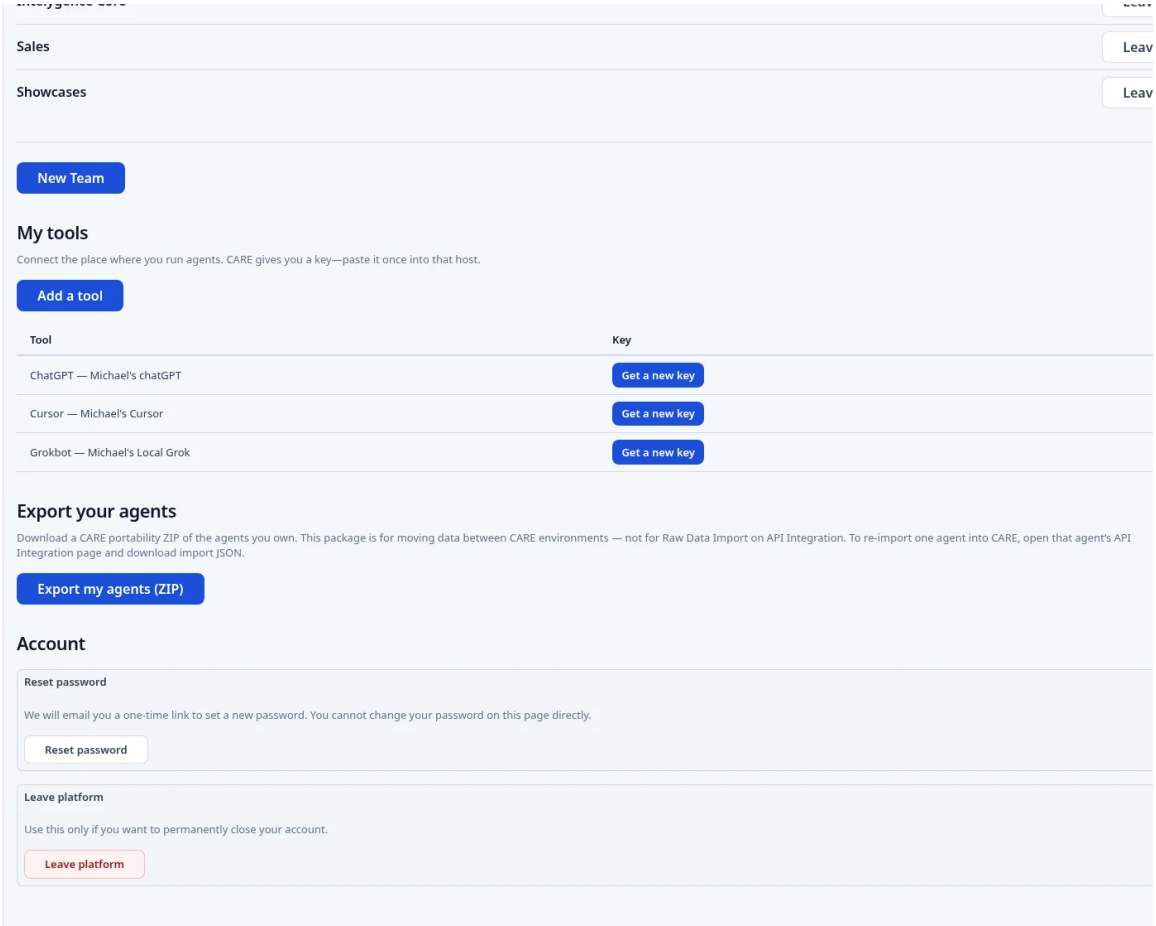
Observed CARE SIPOC-style value stream for Accounts payable intake: Gmail sources, seven process steps, outputs inc review AP rows, and consumers including ERP AP Sink and Steuerberater Sync.

A transition specification with continuity

When execution moves, the new operator can be assessed against an accepted operating definition: required input verification, escalation and restrictions. The provider's actual implementation and access controls still need validatic management record makes differences more visible rather than assuming portability guarantees compatibility.



Observed CARE process map showing handoff outputs and consumers: messages to ERP AP Sink and Steuerberater Sy review/approval by Michael Küsters.



Observed CARE export control: Export my agents (ZIP) for portability between CARE environments; the capture shows a completed export package contents.

Business leadership retains authority over changes in scope, risk acceptance and operating boundaries. CARE is the record through which that responsibility can be exercised across internal delivery, external providers and future rep credible foundation for provider-independent BPO management.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

What management can verify

The following checkpoints translate the paper's argument into a review of the actual operating arrangement. They a not claims that a proposed control has already been implemented.

Checkpoint	Management question	Evidence to request
Definition	Retain purpose and restrictions outside runtime	CARE accepted operating
Transfer	Map new provider's interfaces and responsibilities	Differences assessed bef
Authority	Keep business acceptance with accountable owner	Changes remain staged f

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

Start with one agent

Use a real agent and review what it produces.

1. P the agent to https://ai-managementsystem.com/under-care.
2. V it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.