CARE

WHITEPAPER

The Missing Approval Step That Changes Everything

An explicit approval-echo makes authorization concrete and testable.

An assessment has value when it leads to a defined, reviewable change rather than an abstract recommendation.

AGENTIC CARE

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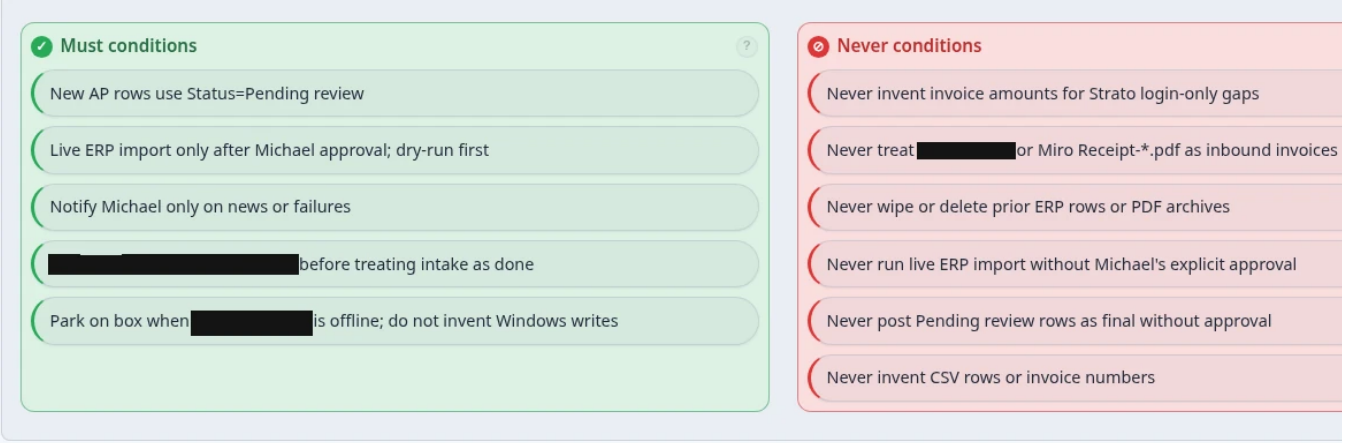
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The cost of ambiguity

The AP process records an import that proceeded after an ambiguous message despite a relayed hold. The critical v that someone forgot approvals existed; it was that the operating procedure did not require unambiguous approval intended change.

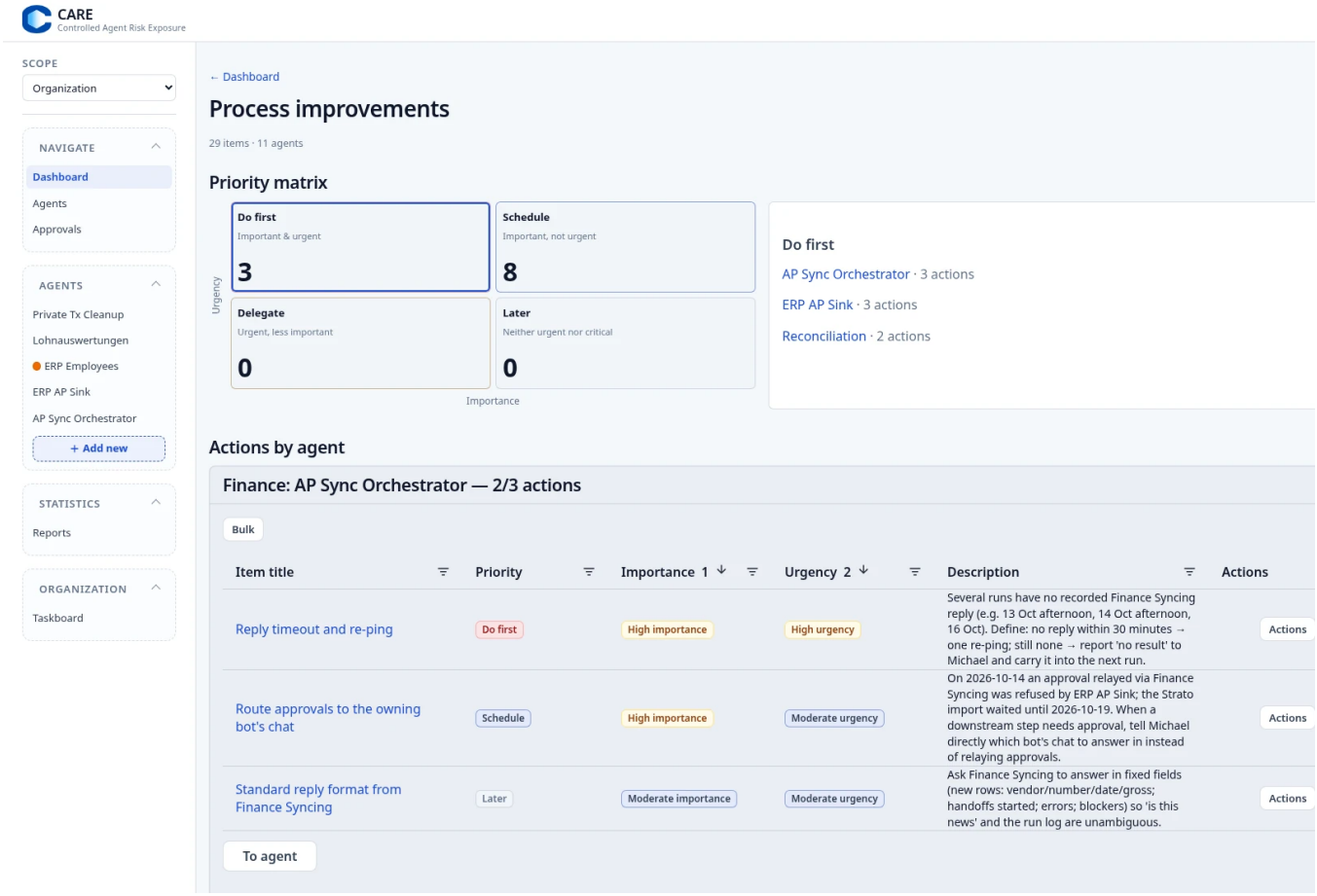


Observed CARE business rules: Must conditions such as Status=Pending review and dry-run before live ERP import, an such as never inventing invoice amounts or running live import without explicit approval.

> **KEY FINDING**
>
> An explicit approval-echo makes authorization concrete and testable.

Specify the missing control

CARE's proposed action inserts an approval-echo between dry-run and live write. The agent must present the exact



Observed CARE Process improvements board: priority matrix (Do first / Schedule) and proposed actions for AP Sync O reply timeout re-ping and routing approvals to the owning bot chat (proposed, not shown as completed).

Make the decision observable

The new step creates a clear checkpoint: approved rows can be compared with written rows. The control can becon procedural instruction, and a management acceptance criterion. An operation that cannot identify its authorization than guess.



Observed CARE pending-import approval for Finance Syncing: an ingestion waiting for approval with a field-by-field C comparison (Accept/Discard not actioned in this capture).

Human acceptance has consequences

The business owner remains responsible for selecting the approval authority and ensuring the proposed procedure deployed. CARE records the required behavior and the improvement proposal; integration design determines whet can technically block an unauthorized write.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

What management can verify

The following checkpoints translate the paper's argument into a review of the actual operating arrangement. They a not claims that a proposed control has already been implemented.

Checkpoint	Management question	Evidence to request
Proposed write	Show exact invoice row list	Unambiguous approva
Authority	Receive decision in owner's designated channel	Relayed assent explicit
Evidence	Compare approved and written rows	Discrepancies can be i

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

Start with one agent

Use a real agent and review what it produces.

1. the agent to https://ai-managementsystem.com/under-care.
2. it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

AGENTIC CARE

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