CARE

WHITEPAPER

From Agent Knowledge to a Business Process Map

SIPOC converts scattered operational facts into an agreed view of work.

A business process becomes manageable when its participants, boundaries and dependencies are explicit.

AGENTIC CARE

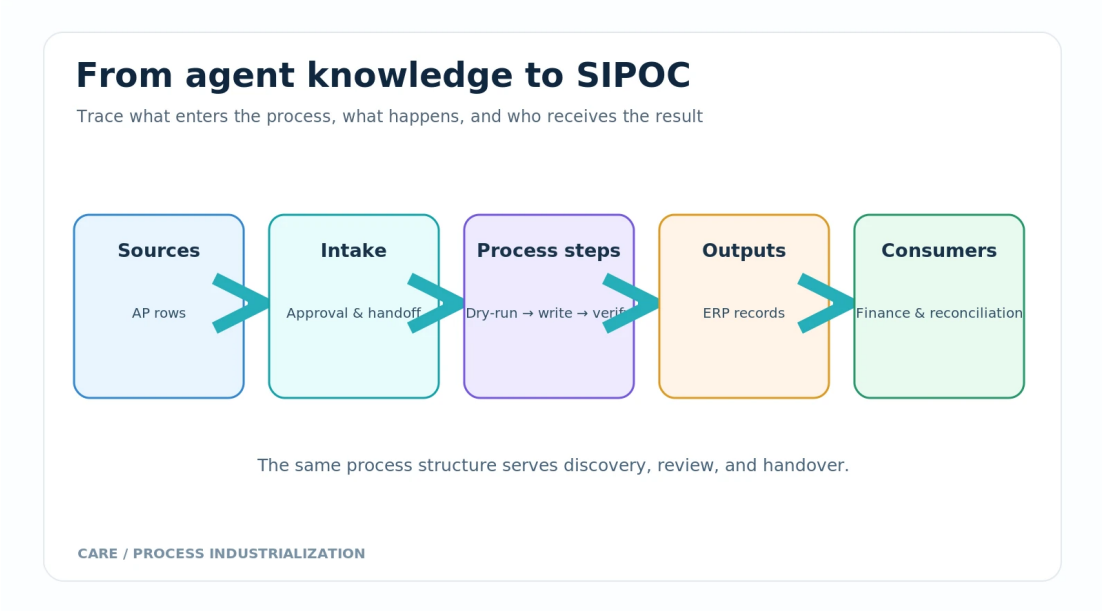
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A process cannot be improved if its boundaries are invisible

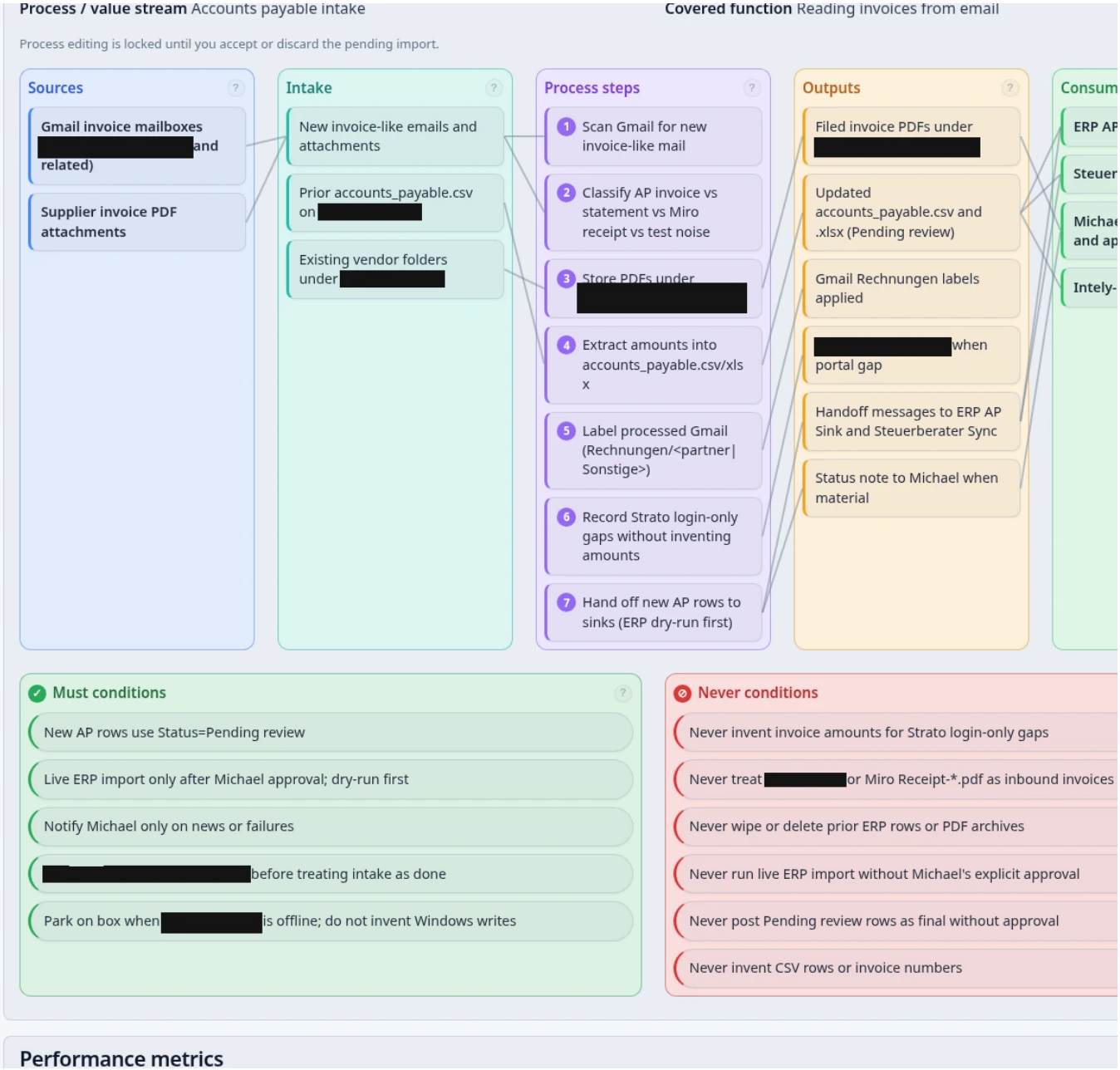
When an invoice appears in an ERP, several parties may have contributed: a CSV sheet, a handoff agent, the owner imports, the agent operating the interface, and another agent that reconciles records. A list of tasks says little abou among them.



Explanatory illustration (not a product screenshot): SIPOC flow from Sources (AP rows) through Intake, Proc Outputs, to Consumers.

KEY FINDING

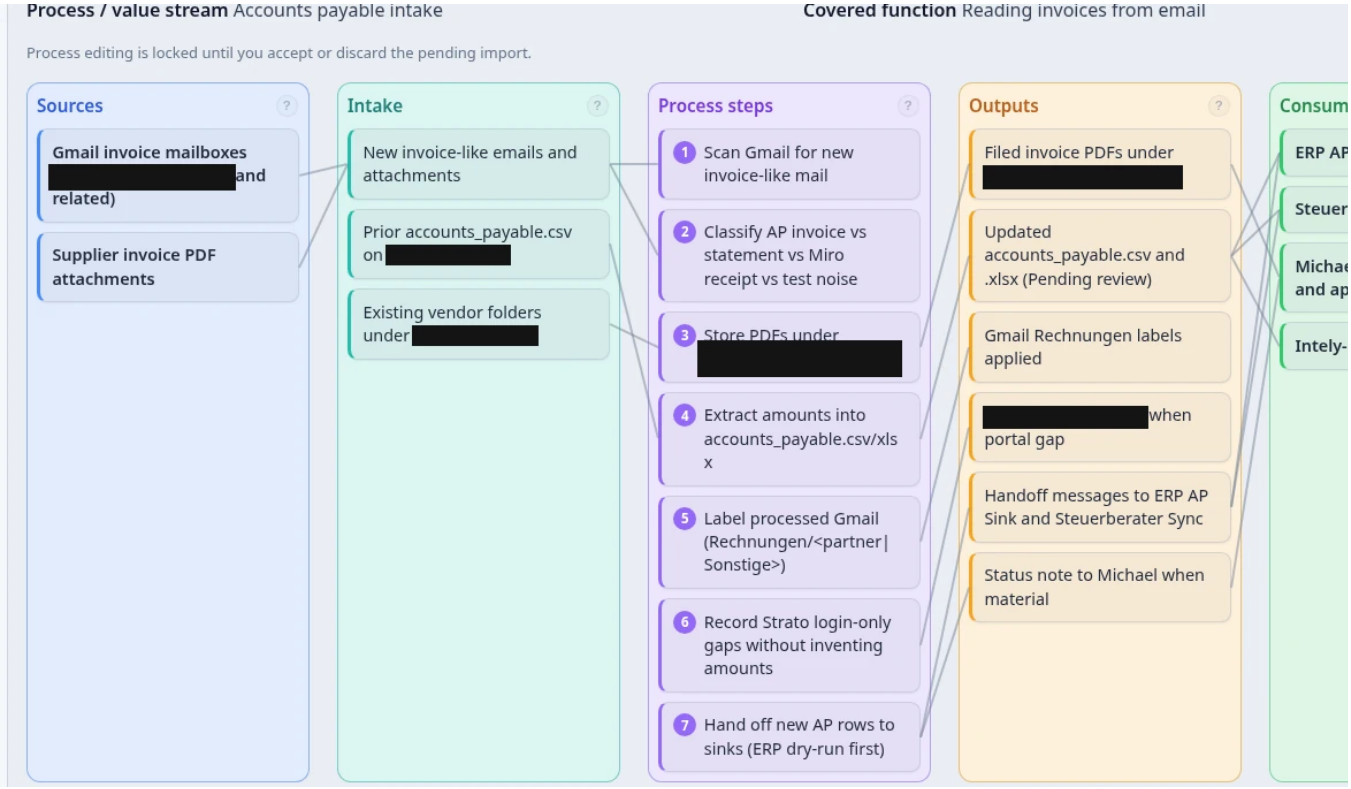
SIPOC converts scattered operational facts into an agreed view of work.



Observed CARE SIPOC-style value stream for Accounts payable intake: Gmail sources, seven process steps, outputs inc review AP rows, and consumers including ERP AP Sink and Steuerberater Sync.

Where the map becomes useful

The point of SIPOC is not attractive boxes. It identifies which party supplies a required item, where an approval ente comes out, and who depends on the result. If the approval is missing or the live ERP is unavailable, the impact becc the step and consumer affected.



Observed CARE process map showing handoff outputs and consumers: messages to ERP AP Sink and Steuerberater Sy review/approval by Michael Küsters.

From picture to a decision

Process owners can examine the map for opportunities to remove duplicate handling, move a check earlier, or sepa judgment from repeatable steps. Any proposed delegation must still account for the inputs, authority, and consum identified. CARE supplies structure for that conversation; it does not infer a quantified savings figure from the map.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

What management can verify

The following checkpoints translate the paper's argument into a review of the actual operating arrangement. They a not claims that a proposed control has already been implemented.

Checkpoint	Management question	Evidence to request
Supplier	Identify who supplies the AP sheet and instruction	Source and handoff explicitly na
Transformation	Check dry-run, import, verification, enrichment	Ordered process steps with obs outcomes
Consumer	Trace resulting invoices to ERPs and reconciliation	Output and downstream relianc

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

Start with one agent

Use a real agent and review what it produces.

1. the agent to https://ai-managementsystem.com/under-care.
2. it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.

https://ai-managementsystem.com