CARE

WHITEPAPER

The Business Process That Can Explain What It Must Never Do

Prohibitions are part of the operational specification, not a footnote.

Control begins with a clear distinction between preparation, permission and accountable human decision.

AGENTIC CARE

https://ai-managementsystem.com

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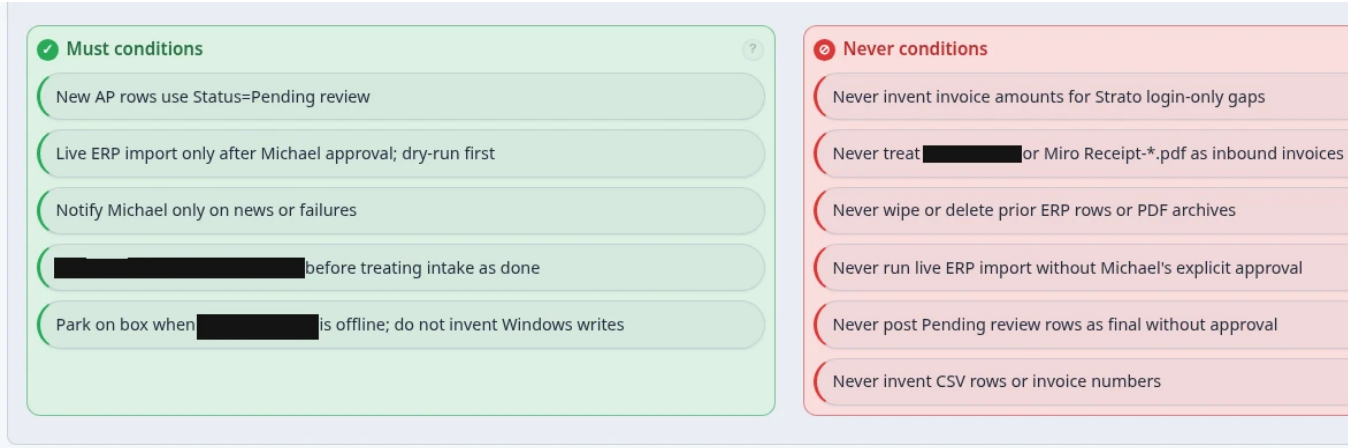
A procedure that only says what to do is incomplete

Most automation instructions describe how to reach a desired result. But an invoice import can achieve its goal by retry a successful-but-misreported write, create a made-up date, ignore a hold, or delete existing records. The outc distinguish legitimate execution from an unacceptable path.

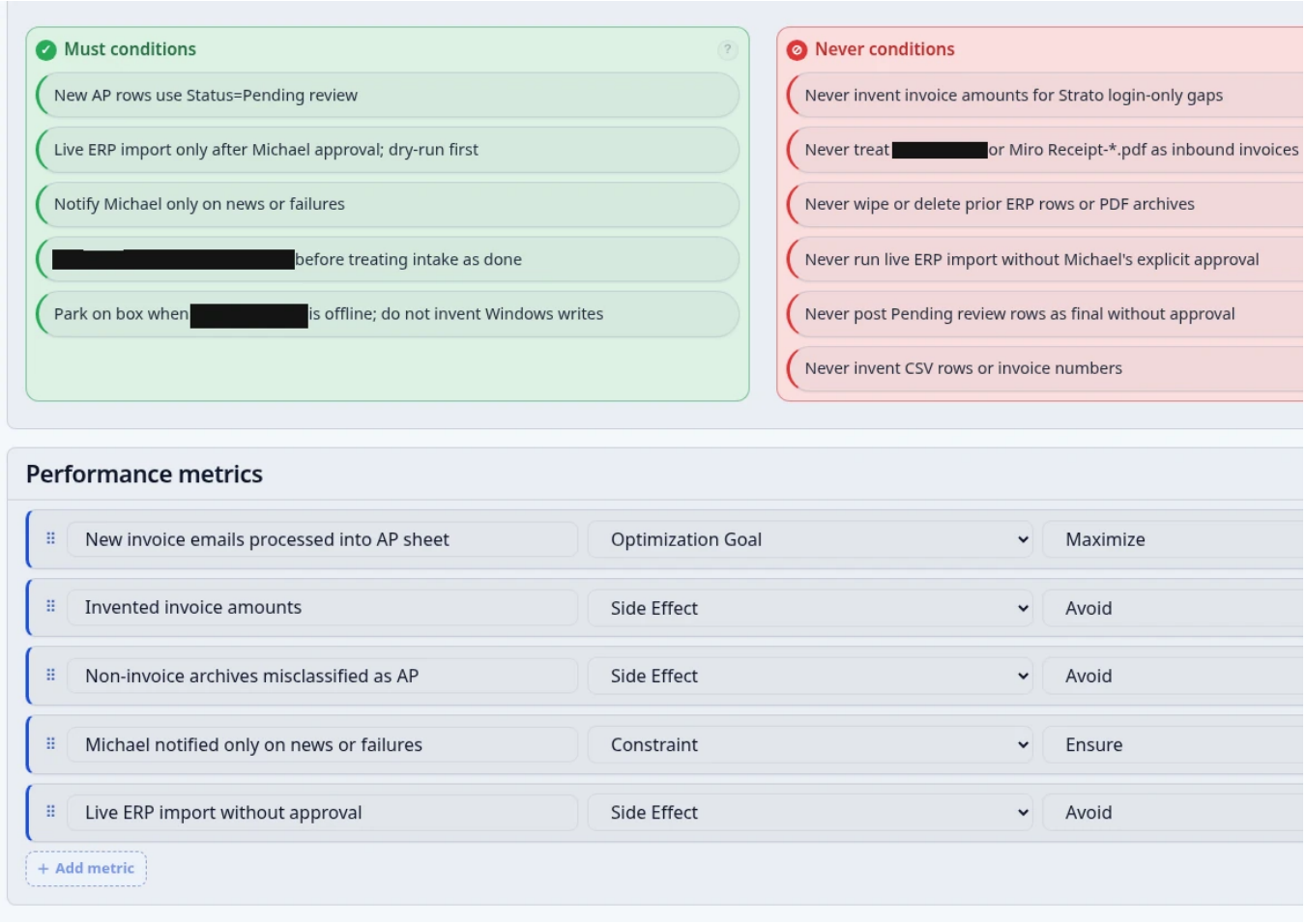
> **KEY FINDING**
>
> Prohibitions are part of the operational specification, not a footnote.

CARE keeps the prohibitions visible

The demonstrated AP process names Never conditions: no deleting ERP data, no test rows or duplicates, no invente and no approval borrowed from another bot. It also tracks performance side effects to avoid, including unapprovec differences between local and live ERP.



These conditions can guide SOP reviews and evaluation packages. A case that asks the agent to import a test row s accepted process even if the import API returns success. The same applies when a row has missing values: the defir report the issue, not fabricate a correction.



Observed CARE Performance metrics for Accounts payable intake: optimization goals such as maximize new invoice er side effects to avoid such as invented invoice amounts and live ERP import without approval.

The owner's continuing role

Management chooses and approves the no-go boundaries. Technical permissions and runtime checks should imple prohibitions where possible. A well-defined Never condition is valuable because it makes the expected behavior ex the difference between written authority and actual enforcement.

> **MANAGEMENT IMPLICATION**
>
> Management takeaway: retain the decision and verify the operating evidence before treating a delivered control.

What management can verify

Checkpoint	Management question	Evidence to request
Forbidden action	Never delete or wipe ERP data	Explicit condition recorde
Forbidden input	Never import test or duplicate invoices	Input filter and verificatio
Forbidden invention	Never fabricate dates or amounts	Exception reported upstre

Where evidence is missing, record the gap and the accountable owner rather than treating the document itself as p

Start with one agent

Use a real agent and review what it produces.

1. the agent to https://ai-managementsystem.com/under-care.
2. it is finished, log into CARE and review its documentation.

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AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.

https://ai-managementsystem.com