CARE

WHITEPAPER

AI Management at Machine Speed

Human authority without a human-speed bottleneck

If every agent adjustment requires a committee, the organization loses the speed it adopted agents to gain. If none does, management loses control.

AGENTIC CARE

https://ai-managementsystem.com

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Agents act faster than approval committees



Parallel AI workflows need structured oversight that does not require manual approval of every actic

If every agent adjustment requires a committee, the organization loses the speed it adopted agents to gain. If none loses control.

Organizations are often offered two unattractive extremes: allow autonomous systems to change freely, or route ev through manual approval. The first weakens authority; the second converts autonomy into a queue.

Not every action is a management decision

The underlying error is treating every machine action as a management decision. A daily classification run is not eq a classifier access to payment instructions.

Routine actions belong inside an agreed envelope. Changes to purpose, authority, prohibited behavior, data exposu consequences call for review. The aim is not to authorize every step but to make the boundary between execution a

CARE's staged-definition workflow is one implementation: agents can propose or refresh their documentation while the accepting authority for the managed definition.

> **MANAGEMENT IMPLICATION**
>
> A management approach should make the underlying decision visible without automatically m administrative work.

Routine classification versus a change of authority

> **EXAMPLE**
>
> A support agent categorizes hundreds of cases each day. Reviewing each categorization is unn Giving that agent the ability to authorize refunds without a new decision is not.

Separate repeatable execution from changes in financial authority, external impact, access, and purpose.

The decisive question is not simply whether the agent can carry out the task. It is whether the organization underst the operating arrangement in which it does so.

Automate preparation, retain consequential decisions



The management goal is to remove unnecessary administrative queues while preserving decisions about a

Agents can prepare descriptions, identify missing constraints, flag risks, and suggest mitigations. These are useful p human judgment, not substitutes for it. Management sees the exception, the proposed remedy, and the impact rat every interaction.

A well-designed escalation is specific: what triggered it, what decision is required, who is authorized, and what hapı decision is made. An unanswered escalation must not be interpreted as implicit consent.

AGENT AND AUTOMATION

Prepare descriptions, changes, findings and proposals.

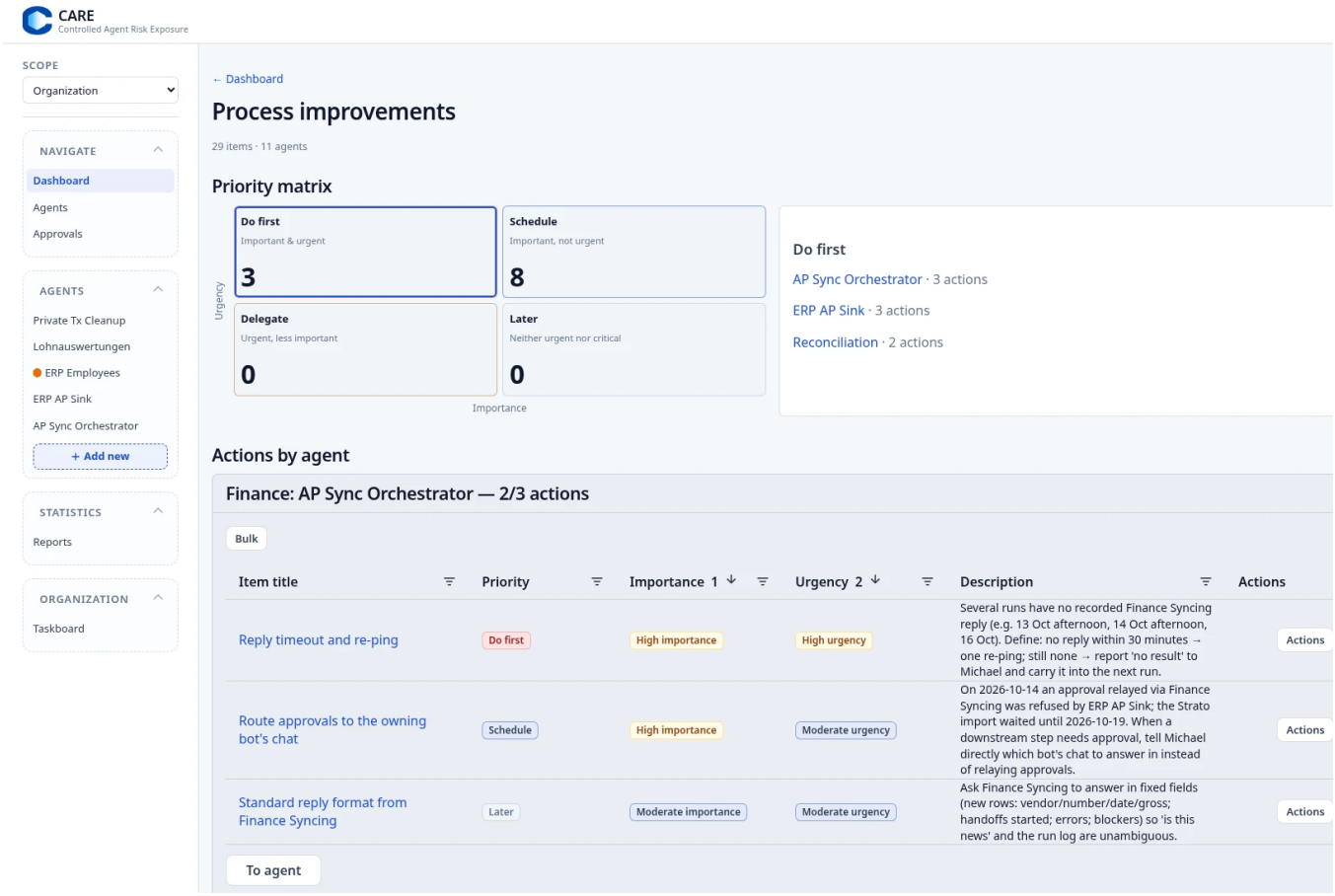
ACCOUNTABLE PEOPLE

Validate context, assess consequ accept decisions.

This moves human attention toward exceptions and scope changes, while machines prepare the information neede



Observed CARE pending-import approval for Finance Syncing: an ingestion waiting for approval with a field-by-field C comparison (Accept/Discard not actioned in this capture).



Measure the time needed to discover a consequential change, assess its implications, and establish a new accepted committee meetings or documents created measures administrative activity, not control effectiveness.

A machine-speed management system can shorten preparation and improve visibility. It cannot eliminate the need judgment where the organization must make a policy or risk decision.

> **MANAGEMENT IMPLICATION**
>
> Separate repeatable execution from changes in financial authority, external impact, access, and

Measure decision latency, not meeting frequency

Use this comparison to distinguish the current operating habit from the management capability the organization n

Routine operating activity	Management-level change
Runs inside accepted scope	Alters accepted scope or limits
Recorded through operating evidence	Presented for an authorized decision
Can remain autonomous	Requires explicit acceptance where material

Use the comparison to test one real agent rather than discussing an abstract enterprise-wide target state. Where th unknown, record that uncertainty and assign responsibility for resolving it.

Where management decisions remain essential

Management determines which changes affect business authority, material risk, or operating boundaries. CARE sep from acceptance; the organization defines approval thresholds and ensures runtime systems apply the resulting co

Control at machine speed is selective, not absent

Automation should reduce the work needed to make a good decision, not quietly replace the r it.

The first practical improvement is to create one current, accountable record and use it to make a better manageme

1. Point the agent to https://ai-managementsystem.com/under-care.
2. When it is finished, log into CARE and review its documentation.

Images and text generated with the assistance of ChatGPT by OpenAI.

AGENTIC CARE

Instant AI Management System for your Agents, as a Managed Service.

https://ai-managementsystem.com